

DETA Privacy Policy

This is the privacy policy for Danish Engine Trend Analyzing (DETA) hereafter referred to as “Our Company”.

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website and applications. Apps on Apple app-store developed by Mads Kristian Jensen for DETA and are also covered by this policy.

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What data do we collect?

Our Company collects the following data:

- Personal and/or company specific identification information (Name, email address, phone number, etc.)
- Supplied cruise data for trend analysis.
- Exceedances and other flight data if supplied.

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Contact us to get an offer for our service.
- Send us data to analyze via email. This also applies to emails generated and sent from applications and apps.
- Upload data to file-sharing services that Our Company has access to.
- Use or view our website via your browser’s cookies.

Our Company may also receive your data indirectly from the following sources:

- None at the moment

How will we use your data?

Upon signing of the contract and starting the service Our Company collects data from our clients so that we can:

- Process trend data for trend analysis.
- Provide optional exceedance readouts where applicable.
- Email you with notifications base on the trend analysis.
- Email you with periodic trend reports.
- Email you if no data has been received for a longer time period.
- Email you with invoices
- Notify you if there are changes to the service or pricing

Your contact information will be shared with CAMP wo provides the on-line tools we use for trend analysis. Trend data will be uploaded to CAMP server that holds the web-application that is used to perform the trend analysis. This is described in a separate contract when the service is started.

In case of missing payments, OUR COMPANY can send your contact information to an external company specializing in debt collection.

How do we store your data?

Our Company securely stores your data at a data warehouse supplied by our partner Montes A/S. Montes main office is located on Hedevej 1, 9800 Hjørring, Denmark.

Company is a certified member of "Danish Cloud Community". This organization has their own certification and members are externally audited for this annually. In addition, OUR COMPANY performs an internal audit every year. For detailed information please contact OUR COMPANY for the internal audit report or contact Montes A/S.

Our Company will keep your contact information, emails and data provided for at least five (5) years. Once this time period has expired you will need to contact us in order to have data deleted. Upon end of service we can delete your contact information upon request, but trend data must be kept on record for at least five (5) years due to Aircraft authorities' regulations.

Marketing

Our Company would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Our Company from contacting you for marketing purposes or giving your data to other members of the Our Company Group.

If you no longer wish to be contacted for marketing purposes, please contact us on the information at the end of this document.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: 0045 9678 2000

Or write to us: deta@deta-trend.com

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on September 23rd 2020.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: deta@deta-trend.com

Call us: 0045 9678 2000

Or write to us at: DETA, Vendelbogade 50A, st., 9800 Hjørring, Denmark

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact The European Data Protection Supervisor (EDPS)

Postal address: Rue Wiertz 60, B-1047 Brussels, Belgium

Office address: Rue Montoyer 30, B-1000 Brussels, Belgium

Telephone: +32 2 283 19 00

Email: edps@edps.europa.eu

Website: www.edps.europa.eu